



SUSTAINABILITY REPORT 2024





# Cramaro Group Sustainability Report 2024

## **Letter to Stakeholders**



**Matteo Gianazza** Cramaro Group CEO

Dear Stakeholders,

2024 proved to be a year in which the already complex global context continued to evolve, bringing with it new challenges. Geopolitical tensions, ongoing economic instability, and the challenges posed by climate change are increasingly critical factors. To these issues are added the difficulties tied to energy costs and natural resources, which continue to represent sources of uncertainty. In this fluctuating context, Cramaro continues its path of growth and consolidation, remaining steadfast in its commitments to the environment, people, and the community.

In 2024, the Group's consolidated revenues reached €35 million, marking a further increase compared to previous years, despite the challenges posed by inflation and the volatility of raw material and energy costs.

Our commitment to sustainability is also reflected in the numbers: the workforce has reached 120 employees, further establishing Cramaro as a reference employer in the sector.

Our resources and investments have always been directed towards improving our products and processes day after day.

We believe this is the only tangible way to ensure sustainable development for future generations.

With constant attention to financial solidity, all Group companies have made strategic investments aimed at fostering growth and achieving the ambitious objectives we have set, expanding both in Italy and abroad. This organic growth has been made possible by continuous improvements in production, commercial, and financial planning capabilities; diversification and control of distribution channels and procurement sources; investments in research and development, marketing, and strategic partnerships; and organizational structures characterized by strong managerial expertise. These investments demonstrate how innovation and sustainability continue to be the key drivers of development for our company, a recognized leader in truck tarpaulin systems.

I wish you an insightful read. Matteo Gianazza

## **KPI 2024**

ENVIRONMENTAL



Electricity consumed 235,334 KWh of which **56%** comes from renewable sources



**Electricity produced from PHOTOVOLTAIC SYSTEM** 

23,841 KWh



**PVC WASTE DONATED TO THE NGO** RIO TERÀ DEI PENSIERI

 $456 \; kg \; {\rm of} \; {\rm recovered} \; {\rm material} \;$ 



**2** 120 EMPLOYEES

65% 35%

50 average age





18,048,106.07 million €



INTEGRATION OF ESG TOPICS IN THE INTEGRATED POLICY



**PRODUCT LINES** 





**DEVELOPMENT OF SOLUTIONS to improve** the social (safety) and environmental (pollution) impacts of products for customers



DOUBLE MATERIALITY ANALYSIS

# **Methodological Note**

Since 2022, Cramaro has published its Sustainability Report annually, the main tool to understand the company's activities, achievements, and future trajectories in the economic, social, and environmental spheres.

The document also represents a key element of transparency for non-financial information and, above all, a channel for engagement and communication with all Cramaro stakeholders.

The Sustainability Report, prepared by the Communication Department with contributions from all corporate Divisions and Functions within their respective areas of expertise, reflects the company's commitment to communicating its environmental and social performance in a transparent and structured way, while also providing an overview of its role in the sustainable development of the country. This Report has been drafted in compliance with the GRI Standards - Comprehensive option, published by the Global Reporting Initiative (GRI) and updated to the 2019 version, as specified in the "GRI Content

For its preparation, the following GRI Standards reporting principles have been applied to define the

content and quality of the document: stakeholder inclusiveness, sustainability context, materiality, completeness, balance, comparability, accuracy, timeliness, clarity, and reliability.

The document refers to the 2024 financial year (January 1, 2024 - December 31, 2024). To facilitate comparability of company performance over time, data from the previous two financial years have also been included. Any changes to data published in previous editions have been duly highlighted in this

The information and data reported in this Sustainability Report refer to CRAMARO HOLDING S.p.A., and therefore include all companies belonging to the Group.

Finally, the materiality analysis process has been updated through the distribution of a questionnaire aimed at assessing both impact materiality and financial materiality.

Adopting the double materiality approach enables the company to evaluate not only the impact of its activities on the environment and society but also the potential financial consequences arising from such impacts.



# **Materiality Analysis**

In 2022, a process was launched to identify and define the material topics relevant to refining the sustainability strategy, setting more precise targets, improving reporting, and strengthening relationships with key stakeholders. This process is still ongoing and, specifically, a questionnaire was prepared listing ESG topics of interest for both the sector and the Cramaro Group, aimed at conducting the materiality analysis while also gathering insights to enhance the approach and performance by integrating feedback from key stakeholders. A sample of stakeholders was selected: internal stakeholders based on corporate responsibilities, and external stakeholders based on their strategic weight within different stakeholder categories. Additionally, this year the economic impact of the selected topics was also investigated to assess how they influence Cramaro's core business. The materiality analysis was carried out through a twophase process.

In the first phase, starting from the topics proposed in previous editions of the Sustainability Report, Cramaro identified 15 potentially relevant themes for the company and its stakeholders, based on an analysis of available documentation relating to sustainability within the sector.

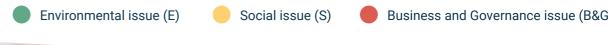
Subsequently, these topics were prioritized according to their significance through an online questionnaire submitted to Cramaro's management (5 participants) and to a significant panel of stakeholders, including: (6) Strategic Suppliers, (14) Customers, (3) Financial Institutions/Banks, (7) Employees of Cramaro Holding S.p.A., Cramaro Tarpaulin Systems S.r.l. and (3) Employees of International Business Units.

A total of 38 responses were collected.

To jointly analyze the internal (Cramaro management) and external (stakeholders) perspectives on the centrality of the selected topics, a Materiality Matrix was then developed. Thanks to this graphical representation, it is possible to observe the degree of relevance of a specific topic both from Cramaro's internal perspective (horizontal axis)-highlighting the current or potential impact the topic may have on the business and positioning of the organization—and from the external stakeholders' perspective (vertical axis), capturing their expectations and needs regarding the topics.

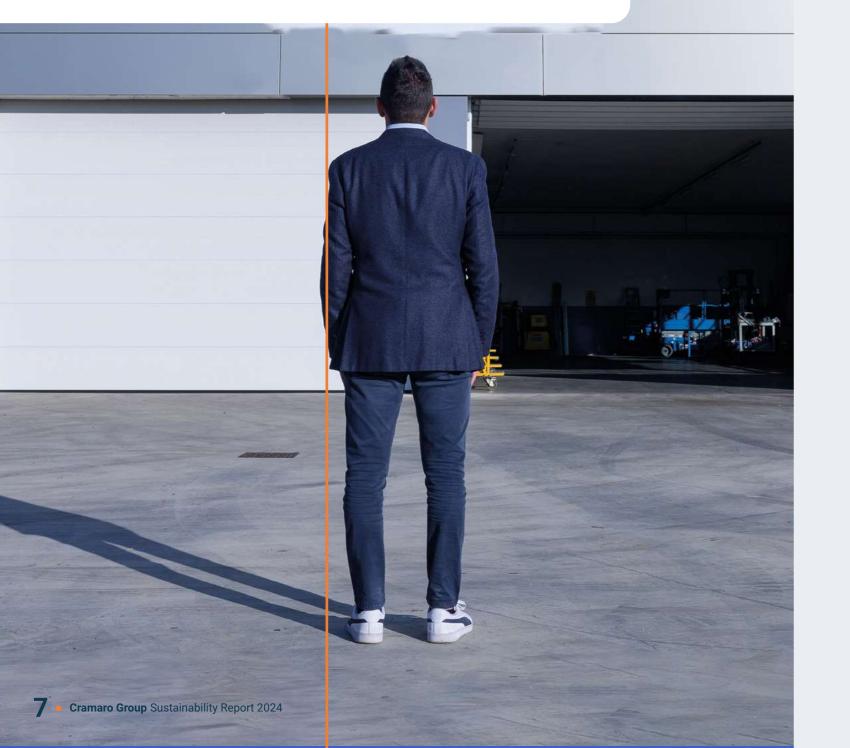
Overall, the analysis shows that the topics deemed relevant for Cramaro according to both stakeholders and the company are those that received scores above the defined materiality threshold (in this case, values higher than 5 on both the X and Y axes, i.e., at least 50% of respondents considering the topic to be of high relevance). However, in line with GRI guidelines, the topics considered as priority for Cramaro as a whole are those located in the upper right quadrant.







# 1. Group Profile and Identity



# 1.1 Cramaro and its Identity

We developed and patented the first tarpaulin system equipped with a supporting structure and movement technology and later expanded our know-how to new applications for the road transport sector, eventually becoming a leader in the design and production of tarpaulin solutions for agricultural and industrial vehicles as well as for storage tanks. Since 1995, we have been challenging technology and innovation with customized solutions designed to maximize your vehicle's efficiency and safety, protect your business, and drive your success forward.



#### **Vision**



We stand alongside your business with cutting-edge tarpaulin systems, tailor-made for your needs and developed to maximize vehicle efficiency, safety, and connectivity.

We protect and drive your business forward.



## **Strategy**

**Mission** 

We offer a complete and innovative range of tarpaulin systems for agricultural and industrial vehicles and for storage tanks. Every product is the result of careful listening to customer needs and meticulous design and customization work.



#### **Our values**

#### **GROWTH**

We provide innovative and efficient tarpaulin solutions to help your company grow.



#### **TRUST**

We are your reliable partner, offering personalized services and ongoing support.



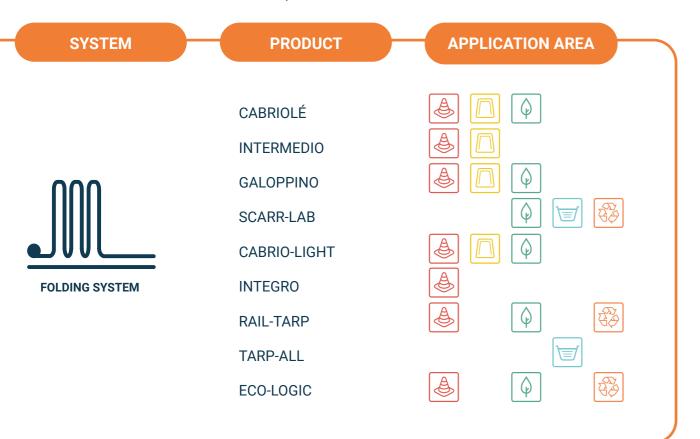
#### **OUALITY**

We value Italian excellence and the know-how of our professionals to deliver top-quality solutions.



#### **Our Products**

Our strong corporate know-how, combined with new technologies and attentive customer listening, allows us to offer a complete and innovative range of tarpaulin systems designed to enhance the productivity and safety of the companies we serve. Our tarpaulin systems, available with manual, electric, or hydraulic operation, are based on either folding or rolling technology. The most suitable solution is chosen according to the specific needs and characteristics of the vehicle on which the tarpaulin is to be installed.





#### **Our Services**

#### **Personal consulting**

Our sales network, with widespread presence across the territory, guides customers in choosing the most suitable solution for their specific needs and supports them with technical advice and explanations.

#### **Custom design**

Working closely with the sales network, our engineers analyze each individual request and design the most appropriate solution tailored to the customer's needs and to the specific characteristics of the vehicle on which the tarpaulin is to be installed. Our goal is to ensure a functional product perfectly integrated with the vehicle.

#### Customization

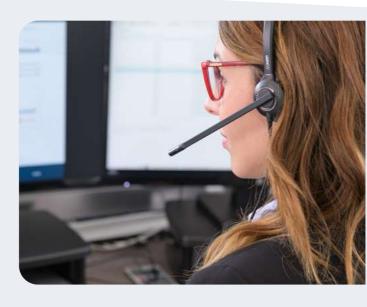
Cramaro tarpaulin systems can be customized and equipped with a variety of accessories to meet specific customer requirements. Available accessories vary depending on the product and include, for example, side flaps for improved sealing, arches of different heights to optimize loading capacity, and various types of tarpaulin, including the innovative multilayer fabric for thermal load insulation.

#### **Non-Stop Assistance**

We ensure fast and competent support through our in-house team of specialized operators and Cramaro authorized service points distributed extensively across the territory.

#### **Original Spare Parts**

For repair and maintenance operations, we guarantee original Cramaro spare parts, also available at authorized service points. Using the product's serial number, our operators can access the technical specifications of the tarpaulin and recommend the most suitable replacement part.



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# The History of Cramaro and the Key Milestones of Sustainability

#### 1995

Foundation in Cologna Veneta, Verona. Expansion in Europe, particularly in the French, Spanish, and German markets.

#### 1997

Opening of two Business Units abroad, in France and in Spain.

#### 2013

Certification of business processes for Cramaro Tarpaulin Systems in accordance with ISO 9001 standard.

#### 2012

Opening of a Business Unit in **Brazil**. Establishment of the **Cramaro** brand as synonymous with tarpaulin systems.

#### 2016

Unification of the Business Units under the leadership of Cramaro Holding S.p.A.

#### 2018

Certification of business processes for Cramaro Tarpaulin Systems in accordance with ISO 9001:2015 standard.

#### 2022

Digital revolution with the launch of the MyCramaro reserved area.

Opening of a Business Unit in **Germany**. Publication of the **first** sustainability report.

#### 2020

Entry of the publicly listed **Lifco** Group into the Board, ensuring continuity with the company's values and objectives.

## **1.2** Cramaro Group Structure

The structure of the Cramaro Group reflects the positioning of a global company with a presence in multiple markets through subsidiaries and operational companies.

Lifco AB, a Swedish Permanent Capital fund, acquires niche market-leading companies with the potential to ensure sustainable profit growth and strong cash flow. The group is listed on the Stockholm Nasdaq and has three business areas: Dental, Demolition & Tools and System Solutions. The company has a clear corporate philosophy that involves a long-term perspective, a focus on profitability, and a highly decentralized organizational structure. Lifco controls 257 operational companies in 34 countries, generating a revenue of approximately €2.4 billion.

Lifco AB believes that only through sustainability can profitable businesses be built sustainably, with motivated employees and satisfied customers. This is why sustainability is an integral part of Lifco's business model.

In 2020, Lifco AB acquired the majority stake in Cramaro Holding, which became part of Lifco's System Solutions business area, without intervening in Cramaro Group's management structure.

#### Organizational Chart of Cramaro Group (as of December 31, 2024)



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At the top of the Group's governance structure is the Board of Directors, which is responsible for the strategic direction and oversight of the company's activities. The Board is composed as follows:

#### Corporate Bodies - Board of Directors of Cramaro Holding S.p.A.

Chairman (NE) Martin Linder **CEO** (E) Matteo Gianazza **Director** (NE) Andreas Löfqvist

(NE) = Non-Executive Members (E) = Executive Members

The Board of Directors is vested with the broadest powers for the ordinary and extraordinary management of the company under the company's bylaws. In particular, it has the authority to perform all acts it deems appropriate to implement and achieve the company's objectives, except for those acts reserved by law and the bylaws for the Shareholders' Meeting.

The **Chairman** presides over the Shareholders' Meeting, calls and chairs the Board of Directors, and monitors the implementation of the Board's resolutions

The **Chief Executive Officer** has, according to the bylaws, the powers of ordinary and extraordinary legal representation of the company and is also entrusted with the powers specified in the bylaws.

Below are the key details concerning the Cramaro Group's Board of Directors for the period 2022-2024.

Board of Directors Composition	2022	2023	2024
Number of Directors	3	3	3
Men (%)	100	100	100
Women (%)	0	0	0
Under 30 years old (%)	0	0	0
30-50 years old (%)	1	1	0
Over 50 years old (%)	2	2	3
Executive Directors (%)	33.3	33.3	33.3
Number of Stakeholder Representatives	2	2	2

#### Corporate Bodies - Board of Statutory Auditors of Cramaro Holding S.p.A.

Appointed by the Shareholders' Meeting and in office until December 31, 2025, the Board of Statutory Auditors is responsible for overseeing the company's operations and structure. The Board of Statutory Auditors, which also performs accounting control functions, monitors compliance with the law, the company's bylaws, and proper administration methods, with particular attention to the organizational, administrative, and accounting structure. It also serves as the Legal Auditor.

**Chairman** Gino Glisenti **Statutory Auditors** Ignazio Stefano Barone Enrico Luca Zanfagna Substitute Auditors Aldo Briani Giovanni Glisenti

# 1.3 Cramaro's Commitment to Supporting Sustainable Development

The European Green Deal is a package of strategic initiatives aimed at setting the EU on the path to a green transition, with the ultimate goal of achieving climate neutrality by 2050. It supports the transformation of the EU into a fair and prosperous society with a modern, competitive economy. It emphasizes the need for a holistic and cross-sectoral approach in which all relevant strategic sectors contribute to the ultimate climate goal. The package includes initiatives relating to climate, environment, energy, transport, industry, agriculture, and sustainable finance, all highly interconnected sectors. The European Green Deal was launched by the European Commission in December 2019 and acknowledged by the European Council at its December meeting that same year. The European Commission subsequently proposed the temporary recovery package, better known as NextGenerationEU, with a budget of €750 billion, along with a targeted reinforcement of the EU's long-term budget for the 2021-2027 period. According to the Commission's plans, 37% of the funding from NextGenerationEU must be invested in the objectives of the European Green Deal (Communication COM (2019) 640 final). EU Member States reached an agreement on the recovery package and the EU budget for the 2021-2027 period during the special European Council meeting held on July 18-21, 2020.

The Recovery and Resilience Facility is the centerpiece of NextGenerationEU and will make €672.5 billion in loans and grants available to support reforms and investments undertaken by Member States. The goal is to repair the immediate economic and social damage caused by the coronavirus pandemic and to build a post-COVID-19 Europe that is greener, more digital, more resilient, and better prepared to face present and future challenges. Through their National Recovery and Resilience Plans (NRRPs), Member States allocate funds based on specific criteria established by the European Commission. NextGenerationEU will also provide additional funding to other European programs and funds such as React-EU, Horizon Europe, InvestEU, the Rural Development Fund, and the Just Transition Fund.

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#### **Sustainability Governance**

The reflections on sustainability and the subsequent decision to integrate ESG topics into strategy, governance, policies, and processes are recent. The following outlines the sustainability governance structure that Cramaro Group aspires to, where sustainability issues are considered in all relevant business decision-making processes.

#### **Board of Directors**

· Examines and approves strategic, industrial, and financial plans.

It examines and approves the **Group's annual budget** and **Industrial Plan** which integrate the main guidelines for promoting a sustainable business model and laying the foundations for creating long-term value.

Responsible for approving the Sustainability Report.

#### Chief Executive Officer

Responsible for defining and implementing the sustainable business model.

Defines the guidelines for management.

• **Promotes a low carbon model** and business practices that consider the expectations of various stakeholders.

#### **Management Committee**

**Monitors sustainability issues** related to business activities and the company's interaction with stakeholders.

Examines the **guidelines** of the Sustainability Plan and the **implementation methods** of the sustainability policy.

Examines the **structure of the Sustainability Report** and the articulation of its contents, as well as the completeness and transparency of the information provided in these documents.

Examines the main company rules and procedures relevant to stakeholders.

#### **Business Units and Corporate Functions**

 Integrate ESG factors into their decision-making and operational processes to create sustainable longterm value.

As a Group, it is the Board of Directors that sets the strategic direction, including sustainability lines, which are part of the company's risk assessment.

Corporate functions and/or individual companies then integrate ESG topics into their specific business operations in a coordinated manner.

#### **Our SDGs**

The Cramaro Group contributes specifically to the achievement of 6 SDGs: 3, 7, 8, 9, 12, and 17. In fact, the Cramaro Group has embraced the 2030 Agenda, selecting these 6 goals to which it will be consistently and actively committed throughout the entire cycle of our industrial plan. The achievement of these goals is continuously monitored during the course of the year to concretely quantify the impact of the Group's management on the world around us. Below are the targets related to the priority goals on which the Group can make a positive contribution.

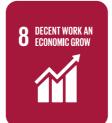


Target 3.6 By 2030, halve the number of global deaths and injuries from road traffic accidents.



**Target 7.2** By 2030, significantly **increase** the share of **renewable energy** in the global energy mix.

Target 7.3 By 2030, double the global rate of improvement in energy efficiency.



**Target 8.4** Improve progressively, until 2030, global **resource efficiency** in consumption and production in an effort decouple economic growth from environmental degradation, in accordance with the 10-year framework of programmes on sustainable consumption and production, with developed countries taking the lead.

**Target 8.5** By 2030, achieve full and productive employment and **decent work** for all women and men, including youth and persons with disabilities, and **equal pay** for equal work.



Target 9.4 By 2030, upgrade infrastructure and retrofit industries to make them sustainable, with greater efficiency in resource use and increased adoption of clean and environmentally friendly technologies and industrial processes, so that all countries take actions according to their respective capacities.



Target 12.2 By 2030, achieve sustainable management and efficient use of natural resources.

**Target 12.5** By 2030, substantially reduce **waste generation** through prevention, reduction, recycling and reuse.

Target 12.6 Encourage companies, especially large and transnational companies, to adopt sustainable practices and to integrate sustainability information into their periodic reports.



**Target 17.16 Enhance the Global Partnership** for Sustainable Development, supported by multilateral partnerships that mobilize and share knowledge, expertise, technologies, and financial resources to support the achievement of sustainable development goals in all countries, particularly **developing countries**.

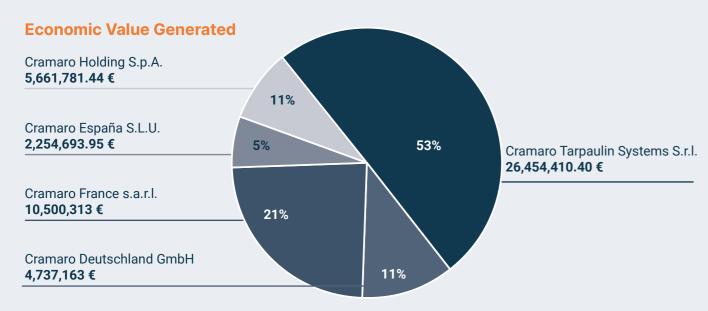
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# 1.4 Economic Value Generated and Distributed

Each year, in the course of its operations, a company generates and distributes wealth and value to all stakeholders with whom it has maintained relationships in various capacities. These include, for example, employees, suppliers of raw materials and services, providers of capital, and the state through taxes.

In 2024, Cramaro generated a total economic value of €49,608,361.79. The trend shows growth compared to 2022 and 2023. To identify the economic value distributed, the data reported includes the economic value generated by Cramaro Holding S.p.A., Cramaro Tarpaulin Systems S.r.I., and Cramaro France S.A.R.L. - amounting to €42,616,504.84 - and how it was distributed among the various stakeholders.

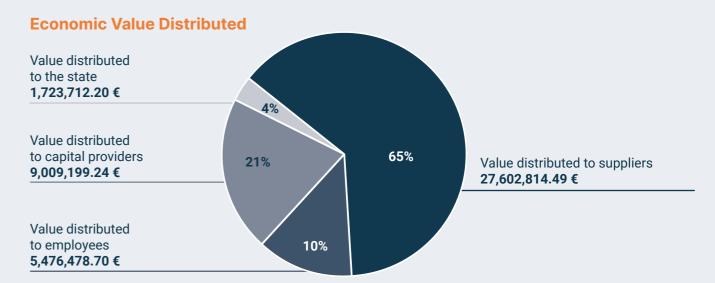
Given the strategic importance of procuring raw materials and other goods and services to support the production cycle, 65% of the economic value distributed by Cramaro in the past year was allocated to suppliers of goods and services. Capital providers, accounting for 21% of the total, represent the second largest group in terms of value received. The remaining portion was mainly distributed to employees and, to a lesser extent, to the state.

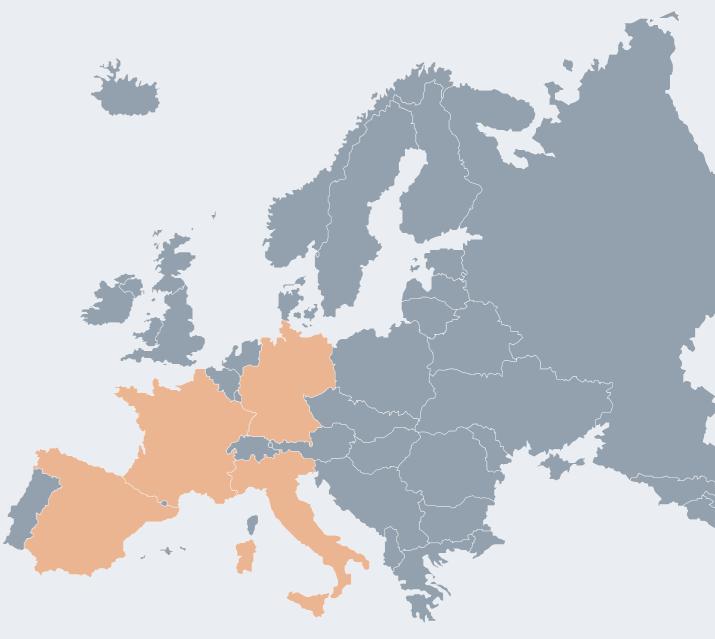


#### **Trend of Economic Value Generated**

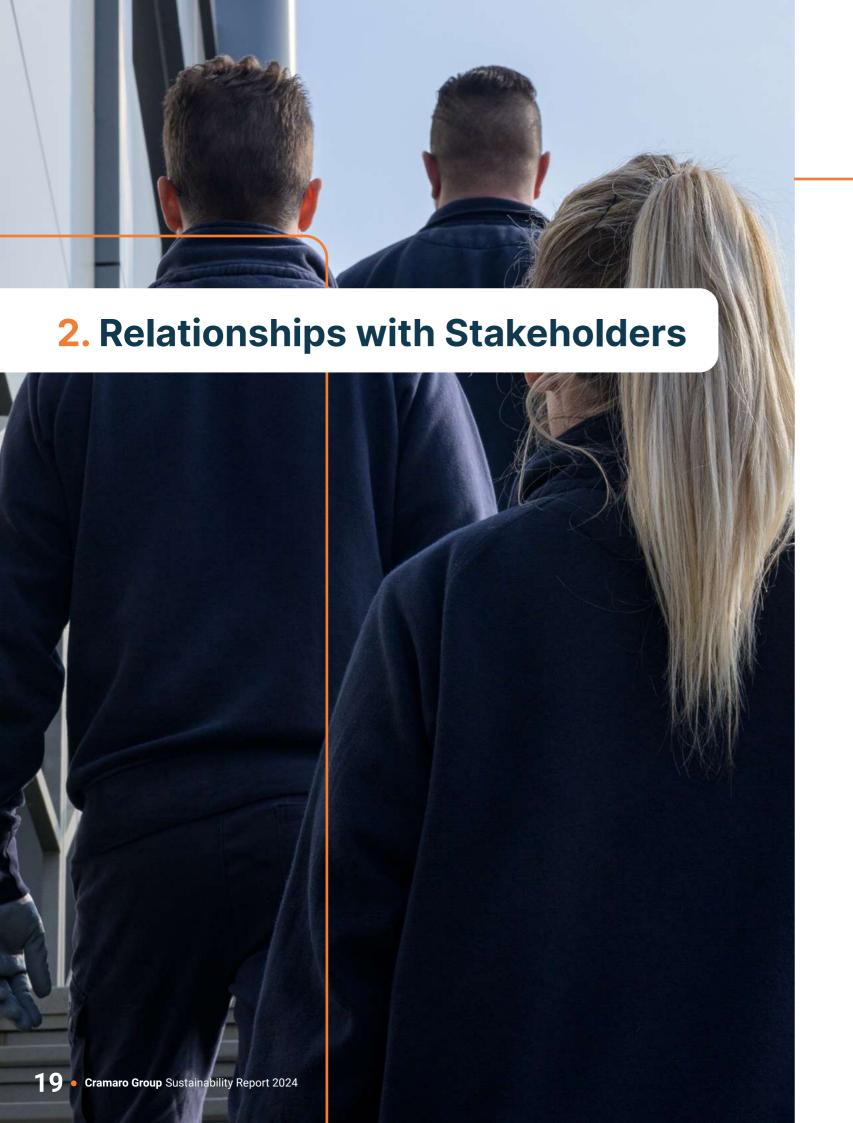


Below are the figures for the economic value distributed and reported by Cramaro Holding S.p.A., Cramaro Tarpaulin Systems S.r.I., and Cramaro France S.A.R.L.





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# 2.1 Our Stakeholders and their Engagement

One of Cramaro's key strengths lies in its ongoing interaction with its main stakeholders, both internal and external. These stakeholders are considered highly relevant, as they can potentially influence the company's strategic direction and operational processes, steering them toward new paths, while also being impacted by the company's activities.

Building stakeholder relationships based on mutual trust and respect for their interests and legitimate expectations is an integral part of Cramaro's responsible business management. At the heart of this close relationship is the clear intent to exponentially increase the positive impacts generated by the company's operations, with the goal of creating shared value for communities and local areas. Cramaro's attention to its stakeholders is rooted in the values set forth in its Code of Ethics, which provides guidelines for engaging with each stakeholder, defining priorities, principles, and expected conduct for each group.

Below is the list of stakeholders considered most significant by Cramaro:

# Internal stakeholders

Collaborators Cramaro Holding S.p.A.

**Minority Shareholder** 

Lifco AB

Collaborators from the 4 Business Units

# External stakeholders

**Suppliers** 

Customers:
Trailer manufacturers
Dealers
workshops - service points
End users

Competitors

Financial institutions

The values that will guide the Cramaro Group's stakeholder engagement activities moving forward are essentially five:

1. Identify the different categories of stakeholders with whom the Group interacts through a mapping activity.

2. Analyze and understand the profile of the stakeholders and the Group's position with respect to them.

Dive into the most relevant interests and issues for each category of stakeholder, also through the improvement and periodic update of the materiality analysis.

4. Launch projects on material topics, collaborating directly or indirectly with the relevant stakeholders.

5. Communicate periodically to stakeholders the results of management in relation to the material topics of mutual interest through the sustainability report and all other reporting and communication tools.

To carry out its mission sustainably, Cramaro adopts a structured and continuous strategy for interaction with its stakeholders, creating opportunities for listening, dialogue, discussion, and feedback. From an operational perspective, stakeholder engagement opportunities arise partly from business objectives and partly from requests made by the stakeholders themselves.

Stakeholder relationships are managed, where applicable, in a horizontal manner by all business departments and functions. Engagement activities are fully integrated into the routine management of business operations. As its first commitment to all stakeholders, Cramaro works both to continually improve its ability to listen to and act on their requests and to ensure clear and transparent communication, both through its institutional channels and by promptly and accurately responding to inquiries from internal and external stakeholders.

In particular, customer satisfaction surveys are sent after each order confirmation is issued by the sales department. These engagement methods have allowed Cramaro to build, over time, a relationship of mutual trust and value with its key stakeholders, an essential element for fulfilling its institutional role in the national and community context. Equally important is the ability to engage its people by nurturing their talent and passion, supporting the sharing of the company's values and objectives, also through the enhancement of diversity and the creation of a positive work environment. With these goals, Cramaro strives to maintain an ongoing dialogue with its employees, ensuring broad communication regarding the initiatives promoted through various internal communication tools (surveys, meetings, etc.), gathering and reviewing all employee requests, and providing clear and transparent feedback. The Cramaro Group is committed to aligning its internal and external activities with the principles of the Code of Ethics, believing that the success of the company cannot be separated from ethical conduct in business operations.

Our Group has adopted the **LIFCO Code of Ethics** which is outlined in the following page.

The Code of Ethics has been translated and distributed to employees, directors, and strategic suppliers.

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# **Code** of conduct

The Board of Directors of Lifco AB (publ) (corp. ID. 556465-3185) (the "Company") decided at a meeting held on 30 January 2025 to adopt this document.

#### **Introduction and Purpose**

The Lifco culture and work environment are made up of how each and every one of us acts, speaks and behaves, every day. With that in mind, we have set up this Lifco Code of Conduct (the "Code") defining the basic requirements we place on our employees, board members, officers, consultants and others working on Lifco's behalf - including suppliers and other third-party intermediaries, to the extent specifically stated. The Code is based on our policies and our core values Respect for Others, Openness and Pragmatism. We expect everyone of the above mentioned to know and follow the Code as a natural part of the employment, engagement and/or contract with Lifco.

If you have questions, or if you find yourself in a situation where you feel the Code may be violated, please contact your immediate manager or the Managing Director of the company concerned.

The Code applies to all companies within Lifco, regardless of location. When using "Lifco" in this Code, this should be read as any company in the group or the group as a whole.

#### **The Fundamental Principles**

Lifco is a signatory of the UN Global Compact since 2016 and the principles of the UN Global Compact are the basis for the management of Lifco including the International Bill of Human Rights, ILO Declaration on Fundamental Principles and Rights in Working Life, the OECD's principles and standards for how multinationals companies must conduct responsible business and the UN Convention on the Rights of the Child and the UN Convention against Corruption.

#### **Conflicts of Interest**

You shall always act in the best interest of Lifco. Any situation that involves, or might later involve a conflict of interest, should be disclosed promptly and agreed on how to be handled together with your immediate manager or the Managing Director of the company concerned. A conflict of interest arises when your private interests, personal relationships or external activities affect or give the impression of affecting how you perform your work duties. As a supplier or intermediary of ours we always need you to avoid all conflicts of interest that may influence our business relationship.

#### Confidentiality

When you receive access to confidential information at Lifco, you must keep it safe and make sure it stays confidential. This includes all information that is not public and that can be of use to competitors or harmful to Lifco if it's disclosed. It also includes information that others, like customers, suppliers or partners, have trusted us with. This rule applies even after your employment, engagement or contract ends.

#### Legal Compliance

We always comply with the laws and regulations of the applicable legal systems and they set the minimum standard for our actions. We respect the local traditions and customs of each country. If a conflict arises with local traditions and customs, this Code shall guide our actions. If you find that the law conflicts with this Code or any of our policies, always go with the law and discuss the perceived conflict with your immediate manager.

#### **Human Rights and Labor Practices**

We always respect human rights. We treat everyone in our business and supply chain with dignity and respect. Lifco is opposed to all forms of child labour, human trafficking, slavery, servitude, forced or compulsory labour, and we don't ever use any of it in our business.

#### Non-Discrimination and Respect for Employees

The diversity of the Lifco team is a tremendous asset and a strength that we cherish. All our workplaces must be safe and we do not accept discrimination on the basis of gender, gender identity or expression, ethnicity, religion or other belief, disability, sexual orientation, age, nationality, political opinion, labour union membership, status, social background, language, health status or

family matter. Lifco distinctly refuses to tolerate any unacceptable treatment of individuals such as mental cruelty, sexual harassment or discrimination including language and physical contact, that is sexual, coercive, threatening, abusive or exploitative.

#### Work Environment, Working Hours, Wages and Benefits for Employees

Our working environment should be based on collaboration, responsibility and openness. We must all contribute to keeping our work environments safe. You must immediately report incidents and accidents to your immediate manager. At Lifco we respect and comply with all applicable working-hours regulations as well as wage and compensation laws. We also recognize the legal rights of workers to form or join existing trade unions and to engage in collective bargaining; neither disadvantage nor prefer members of employee organizations or trade unions. As a Lifco employee, please see our HR policy for more information on how we work in the HR field.

#### **Environmental Protection**

We are committed to continuously improve our environmental performance and seek to minimize our environmental footprint. As a Lifco employee, please see our Environmental Policy for more information on how we work in the environmental field.

#### **Anti-Corruption and Bribery**

Lifco has zero tolerance for bribery, corruption, fraud, facilitation payments or attempts at any of these. This means that we never offer, promise, authorise, give, request, accept or receive a financial benefit or any other type of advantage, either directly or indirectly, to influence a decision, to secure or retain business deals or to receive an undue advantage. This includes all types of benefits for the recipient and includes but is not limited to cash, loans, gifts, jobs, political donations, donations, business 3 opportunities, education, grants, entertainment, travel and accommodation, excessive commission rates, arrangements involving unnecessary advice, leases or rental agreements that are below marketbased terms and unmerited debt write-offs.

It also includes intangible benefits such as access to information and preferential treatment. It is also forbidden to provide financial aid to a business partner when we suspect, or have reason to suspect, that such aid will be used, in part or entirely, to pay for a bribe or to cause, encourage or reward a decision. Due care must therefore be observed to ensure that money paid to business partners is not used for corruption.

Facilitation payments are payments, normally small or insignificant in relation to the gains from such payments, made to public officials to perform or speed up a standard process which they are legally entitled to receive in certain countries, for example, speeding up visa applications, customs declarations or administrative procedures. Lifco does not permit such payments, either directly or indirectly via third parties. All inquiries about and requirements for such payments are to be reported to the Managing Director of the company in question.

Private funds may not be used to do anything that is forbidden under this policy or other relevant directives.

#### Gifts

None of us shall seek or accept any gift, meal, representation or personal favour that could reasonably be considered to influence business transactions. We never accept symbolic gifts, representation or other entertainment for our own gain. Occasions may arise when we do accept gifts of minor value that cannot be considered to be extravagant, for example, pens, mugs and meals, or that do not have the purpose of inappropriately influencing business decisions, for instance, by way of a polite gesture or according to local traditions. Always consult with your immediate manager or the Managing Director of the company at which you are employed if you are uncertain.



We only offer gifts, entertainment, compensation and personal benefits to customers, suppliers or other business partners if they are modest in value and are consistent with applicable laws and regulations, customary business practices and local restrictions on amounts. We never offer government employees or employees at companies owned by a government authority any form of gifts

We never make donations of a political nature, and never support political candidates or parties.

#### Fair Competition, Antitrust Laws and Intellectual Property Rights

We always act in accordance with national and international competition laws and do not participate in price fixing, market or customer allocation, market sharing or bid rigging with competitors.

When we do business, we do not take unfair advantage of anyone through manipulation, abuse of privileged information or misrepresentation of facts. We do not lie or steal, cheat or use information that was obtained without the owner's consent or secret information that is wrongfully disclosed by past or present employees of other companies.

We also respect the intellectual property rights of others.

#### **Customers, Product Quality and Safety**

Loyal and satisfied customers lay the foundation for strong brands and market positions. We always provide customers with accurate product information and only make commitments about our products, services or our company that we can live up to. We will provide products and services that deliver consistently high value, quality and reliability. Product safety is of utmost importance to us. All Lifco's products and services must comply with relevant regulatory requirements in this regard. Our commitment to customer satisfaction also includes the provision of a high standard of after sales service and prompt attention to customer concerns.

#### Anti-Money Laundering, Terrorism Financing

None of us will ever directly or indirectly facilitate money laundering or terrorism financing.

#### **Data Privacy**

All of us will always process personal data confidentially and responsibly, respect everyone's privacy and ensure that personal data is effectively protected and used only for legitimate purposes.

#### **Export Control and Customs**

We, as well as our suppliers and intermediaries, will always do our best to ensure compliance with applicable export control and customs regulations.

#### Protection and Proper Use of Lifco's Assets

The equipment provided by Lifco to you is Lifco's property even if you are the only one using it. Lifco owns the equipment you are given, email accounts, software, other IT devices and materials. As our employee you should be careful about how you use Lifco's credentials, equipment and software. You may only access customer data to the extent necessary to do your job.

**Communication with Shareholders** Lifco will provide accurate and timely information on the group's activities, performance and financial situation to all shareholders. Lifco's accounting statements will present a true and correct view of the group's financial performance.

#### **Suppliers and Supply Chain**

As a supplier or third party intermediary to Lifco, you are expected to comply with this Code in your relation to us meaning also that your organization is compliant with the Code. We also expect you will use reasonable efforts to make your own suppliers comply with the principles of this Code. Lifco does not do business with suppliers or third party intermediaries who do not comply with applicable laws, do not respect human rights or ignore environmental issues.

Furthermore, Lifco does not accept products from suppliers and subcontractors who use child labour in their contracts, subcontracts or other relationships for the manufacture of their products. Suppliers are to ensure that purchased materials in products or components supplied to Lifco do not directly or indirectly contribute to violations of human rights in conflict areas and high-risk areas.

#### Whistleblower Service

Our whistleblower service provides an opportunity to report serious suspected misconduct against Lifco's values and policies. Primarily you are encouraged to contact a manager in your organisation. If you feel you cannot be open with your information, we offer the opportunity to report your concerns anonymously via the whistleblower service. The whistleblower service is available to all employees and other stakeholders.

The whistleblower service is available on https://report.whistleb.com/lifco

#### **Lack of Compliance**

Lifco does not tolerate any violations of this Code. Any non-compliance by an employee, consultant or anyone else mentioned in this Code must be reported to the Managing Director of the concerned company. Other violations can be reported directly to your line manager. Reports on misconduct or harassment will be evaluated and followed up. Every case of violation of this Code will be evaluated and handled based on the severity of the violation. In the event of repeated or severe violations, Lifco has the right to decide on appropriate actions, which can include termination. Compliance with this Code is reviewed quarterly by the Managing Directors and reported to Lifco's Group CEO and Board of Directors.

#### Implementation and Communication

This Code has been adopted by the Board of Directors and the ultimately responsible for the implementation and follow up is Lifco's Group CEO. The Managing Directors of the subsidiaries are responsible for implementing and communicating this policy to their organisations including all employees, temporary employees, board members, officers, consultants and others working on Lifco's behalf including essential suppliers and other third party intermediaries. All new employees and employees of companies that Lifco acquires including consultants and temporary employees must be informed of the Code within one month of the first working day.

#### LIFCO'S CORE VALUES

#### Respect for Others

In all our dealings with customers, employees and other stakeholders we must respect them as human beings of equal value regardless of gender, gender identity or expression, ethnicity, religion or other belief, disability, sexual orientation, age, nationality, political opinion, labour union membership, status.

social background, language, health status or family matter. Thus, we have to make our best efforts to listen to and respect each individual's opinions even if we ourselves are of a different opinion.

#### Openness

It is of utmost importance that we create an atmosphere where people dare to be open. In achieving this we openly have to concede our mistakes. It is natural that every human being makes mistakes.

#### Pragmatism

We should aim to make the best possible decision in every single case. The decisions should purely be based on facts and without prejudice. Further, preconceived opinions or pride should not influence decisions.

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# **Financial** community (banks) **Suppliers** Table on stakeholders, their needs, **Customers** and forms of engagement: **Shareholders** Employees, Collaborators, -**Trainees**

#### **Expectations/Needs**

- Creation of sustainable value
- Corporate Governance and Risk Management
- Transparency and timeliness in financial and sustainability information
- Safety in field operations
- · Long-term partnerships
- Co-design

- · Maximization of customer value
- Quality and continuity in the supply of innovative and sustainable tarpaulin systems
- Cramaro contribution to their safety
- · Creation of sustainable value
- Corporate Governance and Risk Management

- Equal opportunities
- · Workforce safety
- Professional development for all employee categories
- Participation in company life and initiatives
- · Work-life balance
- Stability

### Forms of Engagement

- Press releases
- Industrial plan updates
- CEO engagement
- Periodic economic/financial and non-financial sustainability performance updates
- Strengthening relationships
- Co-design
- Selection and management of suppliers based on product or service quality and compliance with regulations in terms of fairness, transparency, and sustainability
- Sharing expertise in innovation and business
- Offers with high standards of product and service quality
- Building trust-based relationships to foster customer loyalty and satisfaction
- CRM
- Communication campaigns
- BoD
- Press releases
- Presentation of the Group's interim results
- Industrial plan
- New business strategies
- Staff training
- Participation in social events
- Team building
- Volunteering projects
- Corporate welfare

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## 2.2 Our People

People represent the true driver of success in achieving Cramaro's goals. Motivation and skills, aligned with the challenges of change that the company constantly faces, are factors upon which the company's ability to contribute to shaping a more sustainable future for both current and future generations depends. With this awareness, Cramaro invests in its people by promoting development and professional growth opportunities in a collaborative and motivating work environment, where safety, respect, well-being, and equality for all workers are guaranteed. As of December 31, 2024, Cramaro employs 120 people.

	Cramar Holding			ramar ulin Sy						Cramar España						TOTAL IPLOYE	
2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024
9	9	8	74	68	75	17	18	21	11	10	9	5	6	7	116	111	120

Scope: All Companies within the Group. Source: HR Director Cramaro Holding S.p.A., Repr. of Cramaro France s.a.r.l., Cramaro España S.L.U. and Cramaro Deutschland GmbH

Almost all employees are hired with a permanent contract.

31% of employees are seconded to foreign business units, a percentage that has grown slightly compared to the previous year.

#### Breakdown by contract type (2022-2023-2024)

	Cramaro Holding			Cramaro Tarpaulin Systems		Cramaro France			Cramaro España			Cramaro Deutschland			
	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024
Permanent contract	9	9	8	74	66	69	17	18	20	11	10	9	5	6	7
Temporary contract	0	0	0	0	2	6	0	0	1	0	0	0	0	0	0

Scope: All Companies within the Group. Source: HR Director Cramaro Holding S.p.A., Repr. of Cramaro France s.a.r.l., Cramaro España S.L.U. and Cramaro Deutschland GmbH

The following is a distribution of Cramaro's people by classification:

#### **Breakdown by classification (2022-2023-2024)**

		Cramaro Holding			Cramaro Tarpaulin Systems		Cramaro France			Cramaro España			Cramaro Deutschland		
	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024
Managers	0	1	1	0	0	0	5	4	4	0	1	/	1	1	1
Executives	4	7	5	7	5	6	2	2	1	0	0	0	1	1	0
Office Staff	5	9	2	18	18	18	10	12	16	7	7	3	3	4	6
Factory Workers	0	0	0	49	44	49	0	0	0	3	3	6	/	/	/

Scope: All Companies within the Group. Source: HR Director Cramaro Holding S.p.A., Repr. of Cramaro France s.a.r.l., Cramaro España S.L.U. and Cramaro Deutschland GmbH

In line with previous years, in 2024, the company's workforce consisted of 5% managers, 10% executives, 37.5% office staff and 46% factory workers, mainly employed at Cramaro Tarpaulin Systems, the Group's only production site. 57.5% of employees are in the 30-50 age group, with the average age of Italian employees in the Group being 50 years old and an average of 7 years of service.

#### Breakdown by age group (2022-2023-2024)

	2022	2023	2024
Under 30 years old (%)	15	12	18
30-50 years old (%)	67	67	69
Over 50 years old (%)	34	31	33

Scope: All Companies within the Group. Source: HR Director Cramaro Holding S.p.A., Repr. of Cramaro France s.a.r.l., Cramaro España S.L.U. and Cramaro Deutschland GmbH

# 2.3 Promoting Diversity and Equal Opportunities

At Cramaro, respect for gender diversity and the promotion of equal opportunities are fundamental principles, integrated into all stages of the working life. The company's personnel management policies are based on criteria of merit, competence, and professionalism, in order to ensure equal access, growth, and development opportunities within the organization for all individuals. Any form of discrimination is explicitly excluded, whether based on race, color, gender, language, religion, political opinions, sexual orientation, nationality, social status, trade union affiliation, age, disability, or any other personal characteristic. The actions undertaken aim to enhance skills, experiences, motivation, and individual inclinations, contributing to the development of human potential and the achievement of business objectives in a fair and inclusive context.

As of December 31, 2024, women represent 35% of the Group's total employees. Additionally, at Cramaro Tarpaulin Systems, four people with disabilities and/or belonging to protected categories are employed, in line with the company's commitment to inclusion and equity. The composition of the workforce by educational qualification shows that 11% of employees hold a degree, remaining unchanged compared to 2023.

		Cramar Holding													
	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024	2022	2023	2024
Men	5	6	5	48	44	50	13	14	15	7	6	5	1	2	3
	4	3	3	26	25	25	4	4	6	4	4	4	4	4	4

Scope: All Companies within the Group. Source: HR Director Cramaro Holding S.p.A., Repr. of Cramaro France s.a.r.l., Cramaro España S.L.U. and Cramaro Deutschland GmbH

The development of human resources at Cramaro is closely integrated with the company's strategies and represents a key element for the sustainable growth of the organization. The initiatives implemented aim to strengthen the roles currently held while promoting the personal and professional growth of employees.

The goal is to reinforce the skills necessary to successfully face business challenges, actively contributing to the achievement of common objectives. For this reason, personnel management and development policies are based on principles of fairness, transparency, meritocracy, and sustainability, creating a work environment that values talent and fosters continuous evolution.

At Cramaro, the development of soft skills plays a fundamental role in the growth of individuals. Investing in this area means strengthening the company culture, improving organizational well-being, and encouraging more collaborative and inclusive professional relationships. The ability to communicate effectively, work in teams, manage emotions, and solve complex problems are skills that can make a difference not only in one's career path but also in the way one contributes to the success of an organization. In this context, in 2024, the total training hours for the 120 employees of the Cramaro Group amounted to 676 hours, an increase from 524 hours in the previous year.

Additionally, 20% of the total employees at Cramaro Holding S.p.A. and Cramaro Tarpaulin Systems S.r.l. received periodic performance and professional development evaluations during the reporting period, reflecting the company's willingness to engage in dialogue to foster the growth of human capital. The figures presented demonstrate a growing and consistent commitment to increasing training opportunities for the company's workforce.

# 2.4 Workforce Health and Safety in the Workplace

The protection of Workers' Health and Safety (WHS) is a priority for Cramaro and is managed and considered as such. The Cramaro Group is committed every day to ensuring that work activities never harm the health and safety of workers, while also safeguarding the surrounding environment. All workers are covered by health and safety policies. In 2024, we recorded five accidents, compared to three the previous year. Although this is a small number, this increase represented an important signal for us: workplace safety is an area where even a single incident deserves attention. For this reason, in 2025, preventive measures will be further strengthened, with particular focus on training, monitoring risky behaviors, and maintenance of equipment.

YEAR	SAFETY KPI	Cramaro Holding	Cramaro Tarpaulin Systems			Cramaro Deutschland
	Number of injuries	0	3	0	1	0
2022	Frequency rate (per million working hours)	0	26.33	0	58.69	0
	Severity rate (per million working hours)	0	0.32	0	0.47	0
	Number of injuries	0	2	1	0	0
2023	Frequency rate (per million working hours)	0	18.56	28.88	0	0
	Severity rate (per million working hours)	0	0.22	0.09	0	0
	Number of injuries	0	1	3	1	0
2024	Frequency rate (per million working hours)	0	8.77	81.58	63.24	0
	Severity rate (per million working hours)	0	0.07	0.95	14.16	0

Scope: All Companies within the Group. Source: HR Director Cramaro Holding S.p.A., Repr. of Cramaro France s.a.r.l., Cramaro España S.L.U. and Cramaro Deutschland GmbH

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## 2.5 Product Quality and Safety

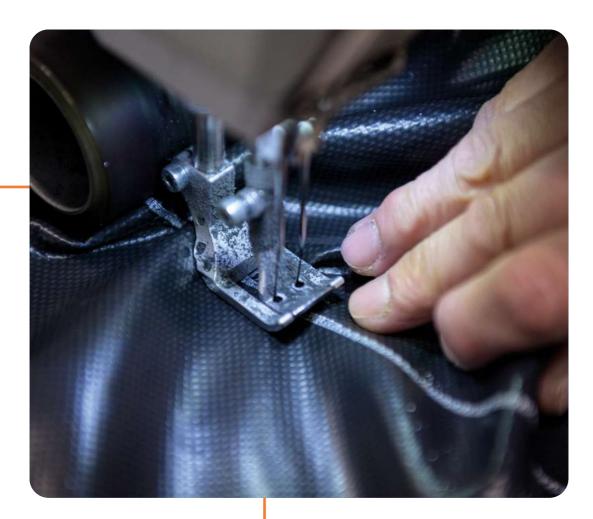
Cramaro systems are designed to guarantee maximum efficiency, speed, and safety in use, with an equal focus on the elegance of their lines.

To achieve these goals, Cramaro selects high-quality materials that provide the perfect balance between light-weight and strength, while also creating tailored design solutions that ensure minimal bulk and maximum aero-dynamics.

The tarpaulins are chosen with equal care to meet specific needs, including double-coated PVC, ADR self-extinguishing PVC, technical fabric for asphalt transport, PVC mesh, and insulated fabric for thermal cargo protection.

In 2022, product testing led Cramaro, also in collaboration with customers, to explore a system that monitors the open/closed status of the tarpaulin system, helping operators be more conscious of travelling with the tarpaulin in place, thus enhancing safety.

According to a 2023 customer survey, the combination of product quality, technology, and innovation is the main reason why customers prefer Cramaro over competitors.



## 2.6 Contribution to Customer Safety

#### Installation safety

Cramaro tarpaulin systems stand out for their ease of installation, even on existing fleets. To ensure proper and safe installation, every product is accompanied by a comprehensive manual covering installation, use, and maintenance. Additionally, Cramaro offers installation and assistance services at its dedicated service points.



#### **Road Safety**

By reducing the risk of cargo falling during transport, Cramaro tarpaulin systems contribute to the road safety of customers, in compliance with current safety regulations.



#### Cargo protection

Depending on the level of sealing, Cramaro tarpaulins protect the customer's cargo from weather conditions and water or air infiltration. Cramaro solutions also include special multi-layer fabric for thermal insulation of the cargo.



## Environmental Protection, Reducing Consumption and Pollution

Cramaro tarpaulin systems help reduce the risk of environmental contamination from volatile or atomized cargo materials. Moreover, the aerodynamics of the tarpaulins ensures a comfortable and efficient journey optimizing fuel consumption and reducing pollution particularly during empty transport with the tarpaulin in place



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## **3.1** The Cramaro Production Process

We have mapped out the integrated business model of the Cramaro Group by identifying the value chain, key inputs, and outputs/outcomes.

The organizational structure of the Cramaro Group is described as a system of processes, activities, and relationships aimed at creating value for our customers and, consequently, increasing the profitability of the company. The processes within the Cramaro Group are divided into primary processes and support processes, as outlined below.

#### **Primary processes**

These processes, which incur costs, **generate value** for the customer and, as a result, generate the company's revenue:

**Purchasing / Incoming Logistics** 

**Design** 

**Production** 

**Outgoing Logistics** 

**Sales** 

**After-Sales Assistance** 

#### Support processes

These activities support the primary processes and represent the key activities of the company:

Infrastructure activities (Strategy and Coordination, Sales Management, and F&A)

R&D

**Marketing and Communication** 

IT

HR

The core of the organization is represented by its business model, which:

Leverages various capitals and inputs (resources and relationships used by an organization to carry out its business activities)

Converts them into output
(products, services, by-products, and waste)
through business activities;

Through its activities, produces **outcomes**: both positive and negative consequences, internal and external, generated by business activities and the outputs of the organization. These outcomes result in impacts or changes in people, the environment, and society.

#### **Our Value Creation Process**

CRAMARO HOLDING S.p.A.

CRAMARO HOLDING S.p.A.

STRATEGY & COORDINATION | SALES MANAGEMENT | MARKETING AND COMMUNICATION | R&D | F&A | HR | IT



CRAMARO TARPAULIN SYSTEMS S.r.l.





MANUFACTURERS TRAILERS



**RESELLERS** 



WORKSHOP/ SERVICE POINT



**END USERS** 

#### **BUSINESS UNIT**

CRAMARO TARPAULIN SYSTEMS S.r.I.
CRAMARO ESPAÑA S.L.U.
CRAMARO FRANCE s.a.r.I.
CRAMARO DEUTSCHLAND GmbH

The foreign branches purchase goods from Cramaro Tarpaulin Systems S.r.l.

The delivery is then made either to the foreign branch or, in some cases, directly from Cramaro Tarpaulin Systems S.r.l. to the final customer.



#### **Technology and Innovation**

The internal team of the Cramaro Group, specialized in Research and Development (R&D), continuously works on innovative solutions to make products more efficient, safer, and durable, as well as to increase their productivity.

In close collaboration with the sales network, Cramaro engineers study each customer request in detail and design the most suitable, tailor-made solution based on the customer's needs and the specific characteristics of the vehicle where the tarpaulin needs to be installed. Our goal is to ensure a functional product perfectly integrated with the vehicle.

Innovation is inherent to Cramaro Group products and work. Alongside traditional machines, the production facilities are equipped with state-of-the-art machinery and equipment, enabling the company to offer high-quality products and services: precision in design and manufacturing, electronic tracking of orders, and product registration with a serial number.

Among Cramaro's ten patents is a groundbreaking system in the field of vehicle tarpaulin systems: **Cabriolé**, the first system with a structural framework and handling technology. Introduced to the market in 1995, Cabriolé revolutionized the working methods in the transportation industry, reducing the risks and time associated with loading and unloading operations.

From the side-roll tarp system Over-Quick with air chamber technology, to the integrated extensions in the Tarp-All system for tarpaulin storage on flatbed vehicles, to the self-lifting, elastic-return technology in the innovative Dropmatic system: Cramaro holds 10 active patents.



New materials, new techniques, new systems. Every new idea is rigorously tested by Cramaro's engineers before being launched on the market. These tests are carried out in compliance with national, European, and international technical standards and are aimed at evaluating the mechanical performance of materials and components, as well as the construction safety, resistance to use stresses, and durability of finished products.

Between 2020 and 2022, investments were made in Research and Development and in expanding production areas. In 2022, the focus of investments was on product innovation and digital transformation. Since 2022, the Cramaro Group has implemented a stronger commitment to sustainable innovation. The company is conducting research activities to find a sustainable alternative to PVC in collaboration with two suppliers testing a recyclable fabric and a PVC fabric supported by material made from recycled PET bottles. For the 2022-2024 period, investments were directed towards environmental sustainability through targeted actions aimed at improving the energy efficiency of buildings and production facilities.

#### **Management System**

Cramaro Tarpaulin Systems has certified its corporate processes related to the design, manufacturing, and installation of tarpaulin systems for industrial vehicles in accordance with ISO 9001:2015, issued by TÜV ITALIA.

Cramaro Tarpaulin Systems S.r.I Via Quari Destra 71/G 37044 Cologna Veneta (Verona) Italy



In 2020, Cramaro Tarpaulin Systems introduced an **integrated policy**, updated in 2022 with an ESG approach, which aims to:



Focus on customers and stakeholders by continuously improving the effectiveness of the quality management system, meaning both internal processes and final products



Enhance the health and safety of employees and minimizing the company's environmental impacts as integral parts of the company operations and a key strategic commitment.



**Prevent** contamination, accidents, injuries, and workforce illnesses, ensuring proper management of emergencies and expected anomalies



Comply with all applicable regulations, reference standards, and the requirements issued by authorities, while fostering relationships based on transparency, honesty and collaboration



Initiate a new path to integrate ESG topics into corporate strategy, with the goal of achieving sustainability objectives through materiality analysis.

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Our Response to Key Sustainability Challenges •

# **3.2** Rational Resource Management

The Cramaro Group's growth strategy aims to create solid and sustainable value in economic and financial, social, and environmental terms, with the goal of improving stakeholder satisfaction and contributing to shaping the future of the local, regional, national, and international communities in which it operates. To achieve this objective, the Risk Management activity is essential, particularly in identifying, assessing, and monitoring all risks connected to the business. This ensures that management can define effective systems to handle these risk components. Once the material topics were identified and reclassified by pillar, they were linked to related risks, which were assessed based on their severity level ("High, Medium, Low") and the mitigation actions implemented by the Cramaro Group. Subsequently, the residual risk for each material topic was evaluated after applying mitigation measures. A summary table cross-referencing material topics with initial and residual risks and mitigation actions is provided below.

	MATERIAL ISSUES	CONNECTED RISKS	MITIGATION ACTIONS	RESIDUAL RISK
(NET)	Containment of greenhouse gas emissions (CO <sub>2</sub> , etc.)	<b>High:</b> Increased supply chain costs; unreliable deliveries to customers	<ul> <li>Process and product innovation towards low-carbon solutions</li> <li>Strong relationships with the supply chain and customers</li> <li>Comprehensive carbon footprint planning</li> <li>Energy efficiency</li> </ul>	Medium
ENVIRONMENTAL (PLANET)	Energy	High: Increased costs due to difficulties in improving efficiency, increasing the share of renewable energy, or rising supply chain costs.	<ul> <li>Energy efficiency programme</li> <li>Expansion of photovoltaic capacity</li> <li>Transition to renewable energy contracts</li> <li>Adoption of more efficient machinery and tools</li> </ul>	Medium
ENVIRONM	Waste and Circular Economy	<b>High:</b> Difficulty in increasing recycling opportunities, leading to potential loss of business opportunities.	<ul> <li>Increase in the proportion of recovered waste</li> <li>Collaboration with non-profit organizations for PVC scrap recovery and conversion into products</li> <li>Development of circular business models</li> </ul>	Medium
	Packaging	Medium: Loss of business opportunities	<ul> <li>Improvement programmes</li> <li>Innovation initiatives</li> <li>Strategic Partnerships</li> </ul>	Low

	MATERIAL ISSUES	CONNECTED RISKS	MITIGATION ACTIONS	RESIDUAL RISK
Ñ	Occupational Health and Safety for Employees and Subcontractors	<b>High:</b> Injuries to workers and subcontractors	<ul> <li>Strengthening a safety culture linked to employee well-being (training, on-the-job training)</li> <li>Expenses and investments in health and safety</li> <li>With subcontractors: Code of conduct signed with supplier qualification also based on safety</li> </ul>	Medium
AND VALUE CHAIN	Employee welfare and well-being	<b>Medium:</b> Challenges in retaining and hiring collaborators	<ul> <li>Further consolidation of work organisation and introduction of an increasingly comprehensive welfare plan</li> <li>Continuous growth of hard and soft skills to foster widespread managerial and leadership capabilities through multi-year training programs</li> </ul>	Low <b>-</b>
EOPLE /	Product quality and safety	<b>Medium:</b> Loss of clients and business	<ul><li>Innovation and research</li><li>Investments in quality</li></ul>	Low
CIAL (PE	Contribution to customer safety	Medium: Loss of business opportunities	<ul><li>Innovation and research</li><li>Monitoring, controls, gap closure, co-design with customers</li></ul>	Medium
)OS	Customized consulting and assistance	<b>Medium:</b> Customer dissatisfaction with risk of future loss	Monitoring the quality of the service provided and customer satisfaction	Low
	Supply chain	<b>High:</b> Difficulty in achieving the company's ecological transition and supporting that of clients	<ul> <li>ESG qualification of the supply chain</li> <li>Intensification / due diligence on the supply chain operating at Group sites</li> </ul>	Medium

	MATERIAL ISSUES	CONNECTED RISKS	MITIGATION ACTIONS	RESIDUAL RISK
4	Technology and Innovation	<b>High:</b> Failure to meet customer demands	<ul> <li>Improving customer safety and customer efficiency performance</li> <li>Increasing innovation initiatives to address climate change and social inequalities</li> </ul>	Low
B&G (PROSPERITY)	Strong governance	<b>High:</b> Lack of integration of ESG topics into the strategy	<ul> <li>Increasing integration of ESG topics into the strategy</li> <li>Strengthening corporate sustainability governance processes and sustainability reporting</li> </ul>	Medium
	Corporate integrity and transparency	Medium: Lack of transparency in ESG performance integrated into the business model as required by future regulations (CSRD)	<ul> <li>Increasing integration of ESG topics into the strategy</li> <li>Enhancing transparency</li> </ul>	Low

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Our Response to Key Sustainability Challenges • 40

#### **Energy Consumption**

The Cramaro Group's commitment to environmental protection focuses primarily on improving energy efficiency. The production site of Cramaro Tarpaulin Systems S.r.l. is the facility with the highest energy consumption and the most detailed data available. Energy consumption has been carefully measured, including the share of renewable energy used and the contribution of self-produced energy generated by the photovoltaic system installed on the roof, with a capacity of 29.7 kW. In 2024, Cramaro Tarpaulin Systems S.r.l. consumed 235,334 kWh, 56% of which came from renewable sources according to supplier declarations. The company's photovoltaic system generated 23,841 kWh (compared to 14,076 kWh in 2023 due to a six-month inverter outage), of which 3,242 kWh were fed back into the grid. In 2024, Cramaro Deutschland GmbH consumed 24,000 kWh, 12% of which came from renewable sources according to supplier declarations.

#### Direct energy - total electricity consumption (KWh)\*



Scope: All Companies within the Group. Source: HR Director Cramaro Holding S.p.A., Repr. of Cramaro France s.a.r.l., Cramaro España S.L.U. and Cramaro Deutschland GmbH

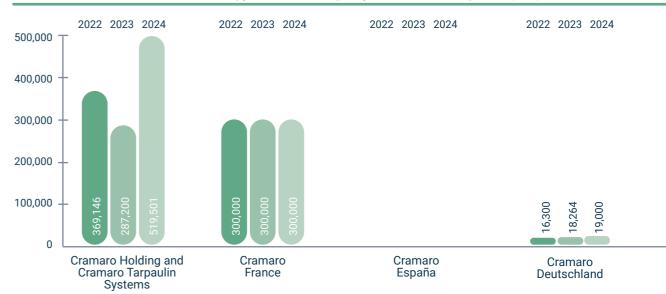
In 2024, Cramaro Tarpaulin Systems S.r.l. consumed a total of 17,434 m³ of natural gas. In 2024, Cramaro Deutschland GmbH consumed a total of 19,000 m³ of natural gas. The French and Spanish business units do not report data on gas consumption as they are not production facilities and do not use this type of fuel.

#### Direct energy - total GAS consumption (m<sup>3</sup>)\*



Scope: All Companies within the Group. Source: HR Director Cramaro Holding S.p.A., Repr. of Cramaro France s.a.r.l., Cramaro España S.L.U. and Cramaro Deutschland GmbH

#### Direct energy - total company fleet consumption (km)\*



Scope: All Companies within the Group. Source: HR Director Cramaro Holding S.p.A., Repr. of Cramaro France s.a.r.l., Cramaro España S.L.U. and Cramaro Deutschland GmbH

#### **GHG Emissions**

Greenhouse gas (GHG) emissions consist of carbon dioxide generated by fossil fuels used for transportation and by electricity consumption for lighting and heating at company premises. They are divided into direct emissions (Scope 1), indirect emissions (Scope 2), and other indirect emissions (Scope 3). In 2024, the Cramaro Group continued to partially estimate emissions, considering only those generated by Cramaro Tarpaulin Systems S.r.l., and therefore limited to the main operational and production site in Italy. A 23.2% increase in Scope 1 emissions was recorded compared to 2023. For indirect greenhouse gas emissions (Scope 2), calculated using the "market-based" approach, the Group's energy consumption and related emissions are consistent with previous years. The "location-based" approach applies average emission factors based on national electricity generation mixes.

#### Scope 1

Direct emissions are linked to the use of fossil fuels for site requirements, e.g. heating (stationary combustion) and fuels for the company fleet (mobile combustion). The breakdown is as follows: 3.48 tCO<sub>2</sub> for the first category and 35.46 tCO<sub>2</sub> for the second category.



#### Scope 2

Indirect greenhouse gas (GHG) emissions are generated by purchased electricity from the grid, necessary to power the plant and offices. Scope 2 emissions amount to  $63.21~{\rm tCO}_2$ .



#### Scope 3

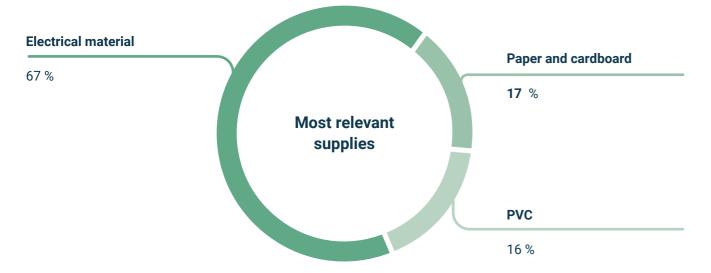
This category includes emission sources that are not under the company's direct control but are indirectly attributable to business activities. According to the GHG Protocol guidelines, up to 15 emission categories can be assessed. For this third year of measurement, Scope 3 emissions exclusively cover those related to business air travel, specifically 20 short-haul flights (< 785 km), 108 medium-haul flights (785 to 3,699 km) and 8 long-haul flights (> 3,700 km). Total Scope 3 emissions amount to 92.93 tCO<sub>2</sub>.



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#### **Waste and Material Reuse**

Cramaro promotes sustainable development and is committed to reducing environmental impacts also in the management of the supply chain. The Group's ethical and sustainable business management also involves creating value for commercial suppliers through a responsible and organized relationship. Producers are mainly Italian or European by choice, as this ensures greater product and delivery reliability while also reducing logistics costs. Cramaro's main supplies consist of metal materials, accounting for approximately 67%, PVC (sourced within the EU, typically from France and Belgium), representing 16%, and paper and cardboard (including packaging materials), accounting for 17%.



Scope: Cramaro Tarpaulin Systems S.r.l.
Source: Dir Operations Cramaro Holding S.p.A.

Having defined the most significant supplies, it should be noted that Cramaro's environmental impact is due to production. For this reason, in non-production company premises, the most significant impacts arise from the consumption of office paper and the production of waste similar to urban waste. In carrying out its activities, Cramaro produces non-hazardous special waste (mainly WEEE and printing consumables), the disposal of which is regulated by specific legal requirements. Improving the company's environmental footprint involves minimising the waste produced and recovering/reusing it wherever possible. The waste generated during the Cramaro Group's production process is relatively limited and consists mainly of paper, cardboard, plastic, wooden pallets and PVC scrap.

The Cramaro Group is evaluating new sustainable opportunities to reduce cardboard packaging volumes while maintaining product protection. The Cramaro Tarpaulin Systems S.r.l. production site is the plant with the highest waste production volume. Some data is not included in the following table because it is produced in smaller, less impactful quantities, and is therefore reported as a one-off.

	WASTE PRODUCED	2023	2024
Cramaro	Paper and cardboard packaging	4,240 kg	17,980 kg
	Wood packaging	16,350 kg	20,900 kg
Cramaro Tarpaulin	Mixed material packaging	29,950 kg	26,440 kg
Systems	Non-ferrous dust and particulates	2,660 kg	Not calculated
	Metallic material	25,320 kg	16,480 kg
	Depleted printer toner	25 kg	12 kg

Scope: Cramaro Tarpaulin Systems S.r.l. Source: Dir Operations Cramaro Holding S.p.A.

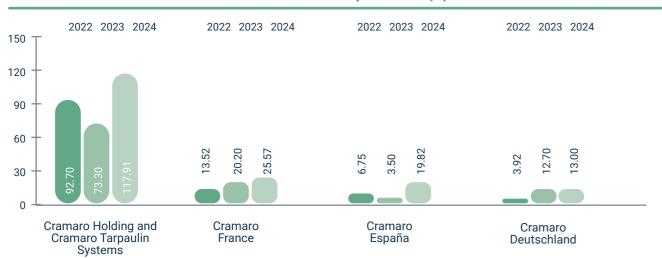
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The waste generated during the production process is non-hazardous waste.

In the case of the company Cramaro Tarpaulin Systems S.r.l., the waste produced is 117.91 tons of non-hazardous waste. All of them fall into category **R**, ensuring their complete recoverability. In addition, we donate **464 kg** to specialised companies to reintroduce them into the production cycle.

#### Non-hazardous waste produced (T)\*



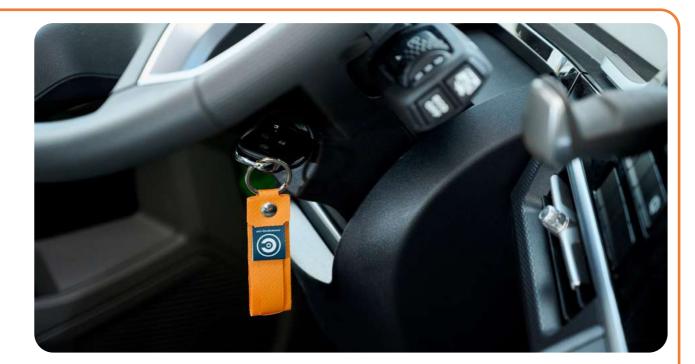
Scope: All Companies within the Group. Source: HR Director Cramaro Holding S.p.A., Repr. of Cramaro France s.a.r.l., Cramaro España S.L.U. and Cramaro Deutschland GmbH

The commitment to reducing the environmental impact also translates into the product packaging selection. Ecosustainable packaging or packaging obtained from recycled or recyclable materials are used.

Part of the PVC waste is donated to organizations that recover it and transform it into bags and accessories, generating economic value through a circular economy process.

The most involved organization is the Social Cooperative Rio Terà dei Pensieri, which creates unique, original, and eco-sustainable bags and accessories from recycled PVC.

The partnership with the Social Cooperative Rio Terà dei Pensieri, that has been promoting professional training and rehabilitation activities within Venetian prisons since 1994, confirms the Cramaro Group's commitment to greater sustainability.



# 3.3 Initiatives and Commitment to Local Communities

In 2024, Cramaro reaffirmed its commitment to supporting social initiatives, recognizing their strategic value in strengthening ties with the local area and the community it serves. These activities, which go beyond the company's core business, reflect a responsible vision aimed at promoting environmental values and knowledge.

Throughout 2024, numerous initiatives were carried out; among them, one particularly noteworthy project has been in collaboration since 2022.

To concretize its commitment to ESG topics, Cramaro has chosen to donate PVC scraps from production and decommissioned tarpaulin systems to the recycling workshop managed by the Social Cooperative Rio Terà dei Pensieri, which is dedicated to creating bags and accessories under the brand Le Malefatte.

Each piece is unique, as it is handmade by inmates at the male prison in Venice as part of a training and professional rehabilitation program. This initiative serves as a tool for personal redemption, a way to regain self-confidence, and an opportunity to start anew.

Our Response to Key Sustainability Challenges



# 4. Future Outlook and Targets



# **4.1** Reporting on 2023 Improvement Goals

Goal fully achieved
Goal partially achieved
Goal not achieved

GOAL	DESCRIPTION	REPORTING
Energy efficiency	Replacement of windows at the production site in Cologna Veneta (VR). Plan to expand photovoltaic capacity and increase the percentage of renewable energy consumed. Employee awareness programme on sustainable behaviors.	
CO <sub>2</sub> emissions reduction	Calculation of the company's carbon footprint (Scope 1, 2, 3). Greenhouse gas (GHG) emissions reduction plan. Offsetting plan for residual emissions that cannot be eliminated otherwise.	
Waste management optimisation	Optimization and management of the waste recovery percentage.  Mapping potential destinations for production scraps, e.g. local non-profit organizations for recovery and creation of new products.	
Packaging optimisation	Reduction of packaging volumes. Sustainable packaging.	

	DESCRIPTION	REPORTING
Employee welfare and well-being	Dedicated Human Resources management with focus on Human Rights and enhancement of Human Capital.  Formalisation of flexible working hours and benefits. Increase in training hours (including ESG topics). Employee welfare programme.	
Health and Safety	Continuation of the health and safety program aimed at "zero accidents" through extensive training, internal audits, and collection of near misses and incidents.	
Product quality and safety	Maintaining high levels of product quality and safety while continuously improving performance.	
Contribution to customer safety	Increasingly effective contribution to customer safety and sustainable mobility.	
Customized consulting and assistance	Maintaining high levels of personalized pre-sales consulting and post-sales assistance, integrating ESG topics with a focus on the durability of PVC products and providing maintenance recommendations.	
Responsible supply chain	ESG mapping and qualification of suppliers.  Progressive assessment program focusing on human rights and the environment (initially through self-assessment). Selection of sustainable raw materials.  Supplier Code of Conduct.	

GOAL	DESCRIPTION	REPORTING
Technology and innovation	Measurement of PVC impacts in terms of durability, contribution to customer safety, and fuel savings.  Development of eco-design solutions, also considering customers' carbon footprints.	
Corporate integrity and transparency	Update of internal training on the Code of Ethics and the 231 Organizational Model. Increased transparency through the publication of the sustainability report and dedicated content.	
Strong governance	Full integration of ESG topics into the strategy to create long-term value, starting from governance.  Strengthening of corporate processes and of the sustainability data collection and management system.	

# **4.2** Goals and Opportunities for Improvement 2024

In 2024, Cramaro will continue its path of strengthening non-financial performance, focusing its actions on promoting sustainable development both at a corporate level and for the benefit of the national context. In this direction, the company will further pursue the ongoing process of integrating ESG topics across business areas, in line with international best practices. Special attention will be devoted to the following areas of intervention:

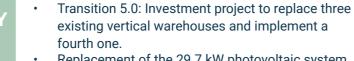


# ENVIRONMENT / ENERGY EFFICIENCY









 Replacement of the 29.7 kW photovoltaic system with a new 200 kW plant.



#### HUMAN RESOURCES



 Staff training for the implementation of the new ERP software "JGALILEO" to better integrate the solution into all business processes, ensuring optimal project management at every stage.



#### INNOVATION







- Additional training following the implementation of the new ERP system.
- Introduction of an AGV robot in the production department for goods handling.
- Renovation of the office building entrance at the Cologna Veneta site to ensure accessibility for people with disabilities and improve emergency exit safety, in line with principles of inclusivity and workplace health and safety.
- Implementation of the ERP software "JGALILEO" to manage and coordinate business processes in an integrated manner. Introduction of handheld devices to reduce paper documentation.

# **GRI Content Index**

GRI Standard	RI sclosure	Indicator Description	References	Notes and Omissions
0 =	)2-1	Organisational details	pages 2-5	
- GENERAL DISCLOSURES 2021	)2-2	Entities included in the scope	Methodological Note	
	02-3	Reporting period, frequency and point of contact	Methodological Note	
10	)2-4	Restatements of information	Methodological Note	
10	02-5	External assurance	Absent	
10	02-6	Activities, value chain and other business relationships	pages 2-3, 8-10, 17- 18, 33-37	
10	)2-7	Employees	pages 19-22, 25-29	
10	02-8	Workers who are not employees	pages 19-22, 25-29	0
10	02-9	Governance structure and composition	pages 12-13	
10	02-10	Nomination and selection of the highest governance body	na	na
10	02-11	Chairman of the highest governance body	pages 12-13	
10	)2-12	Role of the highest governance body in overseeing the management of impacts	pages 12-16	
10	)2-13	Delegation of responsibility for managing impacts	pp. 12-16	
10	)2-14	Role of the highest governance body in sustainability reporting	pp. 12-16	
10	02-15	Conflicts of interest	pp. 12-16	
10	02-16	Communication of critical concerns	pp. 12-16	
10	)2-17	Collective knowledge of the highest governance body	pp. 12-16	
10	)2-18	Evaluation of the performance of the highest governance body	na	Subsidiary company by LIFCO
10	)2-19	Remuneration policies	na	Subsidiary com- pany by LIFCO
10	02-20	Process to determine remuneration	na	Subsidiary com- pany by LIFCO
10	)2-21	Annual total compensation ratio	na	Subsidiary com- pany by LIFCO
10	)2-22	Statement on sustainable development strategy	pages 2, 14-16, 49	pany by En co
10	02-23	Policy commitments	pages 14-16, 46-53	
10	02-24	Embedding policy commitments	pages 14-16, 46-53	
10	)2-25	Processes to remediate negative impacts	pages 14-16, 46-53	
10	)2-26	Mechanisms for seeking advice and raising concerns	pages 12-16	
10	)2-27	Compliance with laws and regulations	pages 116, 51-53 and in various sections of the budget	
10	)2-28	Membership associations	there are no mem- bership associations	
10	)2-29	Approach to stakeholder engagement	pages 19-26	
10	02-30	Collective bargaining agreements	pages 27-29	
	03-01	Process to determine material issues	pages 5-6	
MATERIAL TOPICS 2021	03-02	List of material issues	pages 39-40	
10	03-03	Management of material issues	pages 5-6, 39-40	

GRI Standard	GRI Disclosure	Indicator Description	References	Notes and Omissions	
ENVIRONMENTAL (PLA	NET)				
EFFICIENT USE OF RESOURCES*					
	302-1	Energy consumed	pages 41-42		
CLIMATE CHANGE*					
	305	Direct GHG emissions (Scope 1); Indirect GHG emissions from energy consumption (Scope 2); GHG emission reductions.	page 42		
WASTE			_		
	306-307	Waste management	pages 43-45		
SOCIAL (PEOPLE AND	VALUE CHAIN)				
HUMAN CAPITAL VALO	RISATION*				
GRI 401 – EMPLOYMENT	401-1	New hires and employee turnover	pages 27-29		
	401-2	Benefits provided to full-time employees but not to part-time or temporary employees	pages 27-29		
HEALTH AND SAFETY*					
GRI 403 – HEALTH AND SAFETY	403-1	Workforce health and safety management system	page 30		
	403-2	Hazard identification, risk assessment, and incident investigation	pages 30-32		
	403-5	Worker training on workforce health and safety	pages 30-32		
	403-9	Work-related injuries	page 30		
EMPLOYEE TRAINING A	AND DEVELOPI	MENT* (as related to well-being)			
GRI 404 - TRAINING AND EDUCATION	404-1	Average annual training hours per employee	page 29		
	404-2	Employee skill enhancement programs and career transition assistance programmes	page 29		
	404-3	Percentage of employees receiving regular performance and professional development evaluations	page 29		
CONTRIBUTION TO CU	STOMER SAFE	TY*			
GRI 416 - CUSTOMER HEALTH AND SAFETY	416-1	Assessment of product and service H&S impacts	pages 31-32		
	416-2	Cases of non-compliance	page 31		
CUSTOMIZED CONSULT	TING AND ASS	ISTANCE*			
GRI 417 – MARKETING AND LABELLING	417-3	Cases of non-compliance concerning marketing communications	pages 31-32		

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# **GRI** mapping table with Legislative **Decree 254 and other frameworks**

MATERIAL ISSUES	LEGISLATIVE DECREE 254 ISSUES	CORRELATION WITH GRI STANDARDS	CORRELATION WITH WEF	CORRELATION WITH SASB	
	ENVIRONMENTAL (PLANET)				
<ul><li>Energy efficiency</li><li>Climate change</li><li>Waste</li><li>Packaging</li></ul>	• Environmental aspects	• GRI 302: ENERGY • GRI 305: EMISSIONS • GRI 306: WASTE • GRI 301 MATERIALS	Greenhouse gas (GHG) emissions	Greenhouse Gas Emissions     Energy Resource Planning	
	SOCIAL (PEOPLE AND VALUE CHAIN)				
Health and Safety     Employee welfare and well-being:     Building Human     Capital and     Corporate Climate,     Employee Training and Development     Product quality and safety     Contribution to customer safety     Costumized consulting and assistance     Responsible supply chain	HR management aspects     Social aspects	GRI 403: HEALTH AND SAFETY  GRI 401: EMPLOYMENT  GRI 404: TRAINING AND EDUCATION  GRI 416: CUSTOMER HEALTH AND SAFETY  GRI 417: MARKETING AND LABELLING  GRI 418: PRIVACY  GRI 102-9: SUPPLY CHAIN  GRI 102-10: CHANGES OCCURRED IN THE ORGANIZATION AND ITS SUPPLY CHAIN	<ul> <li>Health and safety (%)</li> <li>Absolute number and employment rate</li> <li>Diversity and inclusion (%)</li> <li>Training provided (#,\$)</li> </ul>	Labor Practices     Employee     Engagement,     Diversity & Inclusion     Workforce health     and safety     Product Quality &     Safety     Supply Chain     Management     Selling Practices	
BUSINESS AND GOVERNANCE (PROSPERITY)					
<ul><li>Technology and innovation</li><li>Strong governance</li><li>Corporate integrity and transparency</li></ul>	<ul> <li>N/A</li> <li>Governance body composition</li> <li>Active and passive anti- corruption</li> </ul>	• N/A • GRI 405: DIVERSITY AND EQUAL OPPORTUNITIES • GRI 102-22 • GRI 205: ANTI-CORRUPTION	<ul> <li>Total R&amp;D expenses (\$)</li> <li>Governance body composition</li> <li>Anti-corruption</li> </ul>	<ul> <li>Product Design &amp; Lifecycle Management</li> <li>Material Sourcing &amp; Efficiency</li> <li>Business Ethics</li> </ul>	



Sustainability Report 2024

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